

Empowering Business
Continuity End-to-End

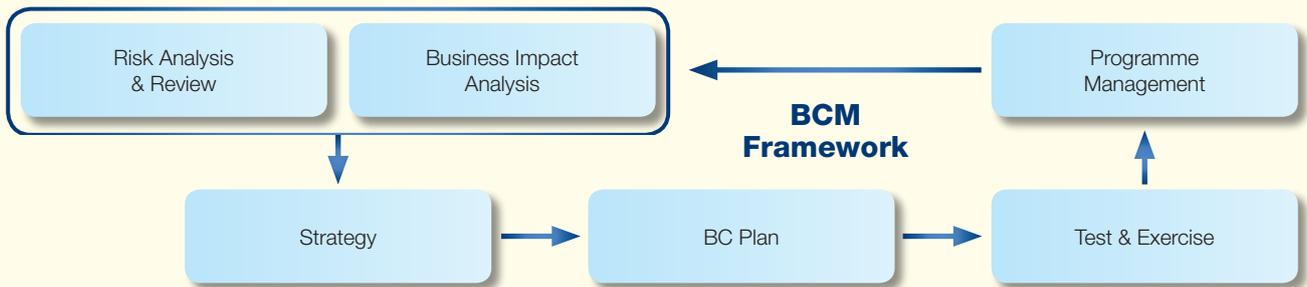
Business Continuity Services

Overview ■ All businesses must be able to safeguard their critical operations and thrive to improve resilience in times of disasters and major disruptions. To be caught unprepared or inept in managing crisis could lead to losses, both tangible and intangible. Besides direct impact on revenue loss, cash flow problems, companies have to deal with loss of data, assets and productivity. Service reputation may also suffer which in turn affects the confidence level of customers, suppliers and partners.

Businesses today are highly dependant on IT systems and much of the critical success factors – service, reliability, accuracy, responsiveness hinges on consistent performance of IT functions. It is necessary for companies to embark on disaster recovery (DR) planning and to set a comprehensive Business Continuity framework to ensure the organization's readiness in times of crisis. An organization's contingency plan also reflects upon its strategic and competitive posture in the market.

Business Continuity Management

Business Continuity Management (BCM) is a holistic management process of identifying potential incidents that threaten an organization and the development of plans to respond to such incidents. Leveraging on NCS' experience and thought leadership in business continuity, we are able to help companies develop, test and maintain a resilient Business Continuity framework.



Business Continuity Services

NCS is able to provide end-to-end business continuity management services supported by round-the-clock recovery centers and a team of experienced IT professionals.



iMobicon

iMobicon is Asia-Pacific's first innovative mobile business continuity office, a portable business continuity office housed within a standard stackable shipping container.

Key Features of iMobicon

- Contains workstations for up to 10 persons
- Equipped with its own mobile toilet and diesel generator
- Mobile as it can be mounted on a trailer and moved anywhere according to your organisation's business continuity plan
- Connected to the internet via a wireless link and is able to tap onto Wi-Fi networks
- Equipped with state-of-the-art physical and network security features and monitoring tools

Uses of iMobicon

- In the event of a pandemic outbreak, businesses can relocate their staff into these self-contained offices, which will minimise the spread of the virus
- In the event of wide-area disruptions, business continuity facilities can be transported to your desired location
- In flood-prone areas, iMobicon can be stacked up



Why NCS?

We provide a comprehensive solution that identifies the potential threats and develops the framework for your business to return to 'business as usual'. We work closely with relevant authorities in setting and enhancing industry standards.

NCS has the capability and experience to support recovery services on different platforms. We are vendor independent in that we have our own hardware and software engineers to support multi-system environments, which is a critical factor in supporting BC/DR.

- End-to-end planning and solutions for your business recovery and continuity needs
- Certified consultants with years of industry knowledge and experience
- Multi-platform recovery, choice of solutions from a variety of partners
- Secure and state-of-art recovery centers that operation 24/7
- Full BC/DR provider: activates phone, network and systems recovery in one declaration
- Track record in Government/Commercial sectors

Accreditations

- Certified Business Continuity Professionals by Disaster Recovery Institute International (DRII) USA and Business Continuity Institute (BCI) UK
- Certified BC/DR Service Provider (SS507) by Infocomm Development Authority of Singapore (IDA)
- Certified BCP Trainer by Disaster Recovery Institute International (DRII) USA
- Member of SPRING Singapore BCM Certification Committee
- Working committee member with Infocomm Development Authority of Singapore (IDA) in developing SS507 certification for BC/DR service providers
- Working Resource member with Infocomm Development Authority of Singapore (IDA) in developing SS540 BCM Guidelines



NCS Group is a leading information technology (IT) and communications engineering service provider with about 7,000 staff located in more than 10 countries across the Asia Pacific and Middle East regions.

NCS has in-depth domain knowledge and unique delivery capabilities which focus on defining, realising and sustaining Business Value for its Customers via the innovative use of technology.

With proven expertise in consulting, development, systems integration, outsourcing, infrastructure management and solutions, gained while serving government and commercial organisations across the region, NCS delivers end-to-end support for every organisation's technology needs.

Headquartered in Singapore, NCS is a wholly-owned subsidiary of the SingTel Group.

what you can do

Contact NCS at reachus@ncs.com.sg today! Discover how you can effectively engage NCS, and leverage on our proven solutions, expertise, experience, methodologies and partnerships for business advantage and real value.