

e-Government Consulting – Shaping your e-Government Blueprint

Mapping the Future



Governments have recognized the potential of Information and Communications Technology (ICT) to enhance competitiveness and improve efficiency and capability of its institutions. ICTs have also become increasingly important as governments strive to make essential services such as healthcare, transport and education easily accessible and delivered seamlessly to its citizens.

As governments make substantial investments in ICT, it is essential that such investments are well-managed and delivered to meet the increasing demands of its community.

A LEGACY OF E-GOVERNMENT EXPERIENCE - DNA 2.0

NCS' Digital Nation Architecture (DNA) 2.0 Framework for e-Government Strategic IT Planning and e-Government Blueprint Formulation encapsulates decades of our e-Government experience. This framework has been successfully applied in consulting projects in multiple countries.

DNA 2.0 provides a comprehensive view of what it takes to establish an electronic Government and to realize the vision of a modern public administration. It serves to guide a nation through the thinking process covering all aspects required for improved delivery of public services to citizens and businesses.

NCS will create a customized solution to ensure a pragmatic and holistic transition for respective governments and their stakeholders.

CHALLENGES

- Complex government structures that require careful planning and implementation of ICT
- Quality and timeliness of government services
- Connectivity within and amongst government agencies
- Maturity of the ICT industry

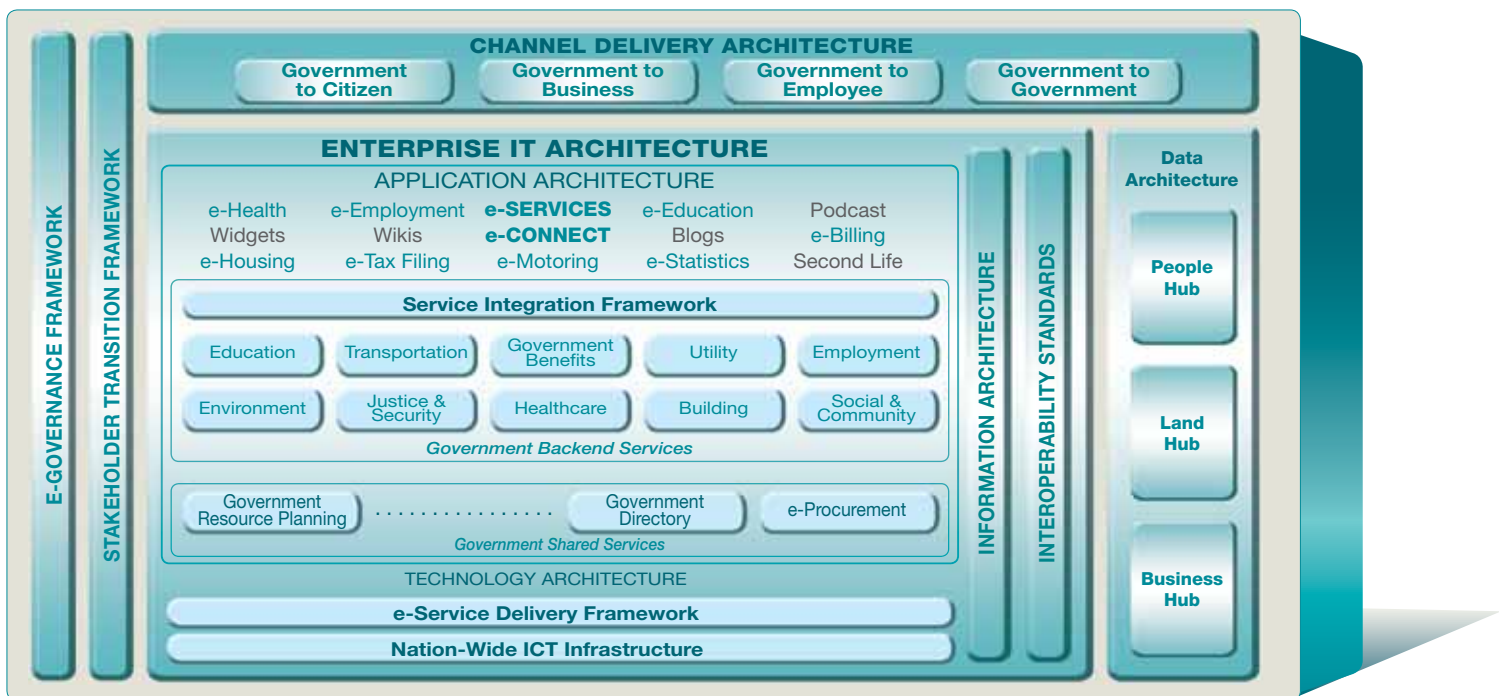
SOLUTION

Strategic ICT Planning and e-Government Blueprint Formulation encompassing:

- e-Services identification and prioritization
- Transition Management – people, infrastructure, applications and processes
- Application, Information and Technology Architectures
- Data Hubs
- Interoperability Standards
- Governance Models

BENEFITS

- Engaged stakeholders
- Increased efficiency and productivity
- Reduced operating costs
- Sustainable ICT development



Digital Nation Architecture (DNA) 2.0 Framework

Based on our methodical approach, our consultants will:

- Review the vision, mission and goals to understand the strategic direction for the e-Government Blueprint
- Ensure clarity of the value-based outcomes arising from the Blueprint implementation
- Quantify e-Government value
- Assess the current state of components in the DNA 2.0 Framework
- Define the e-Government Blueprint using the clearly stated goals and value-based outcomes
- Ensure that the project/transition plan is aligned with the overall e-Government vision and set key strategic charters

ENABLING AN EFFICIENT, EFFECTIVE AND ENGAGING GOVERNMENT

A visionary e-Government Blueprint provides a strong foundation for sustainable Government modernization and ICT development. Regardless of a nation's current level of e-Government maturity, NCS' whole-of-government approach to IT planning holds many benefits:

- Improved service accessibility and convenience
- Greater government efficiency and productivity
- Enhanced government image and staff morale
- Reduced government operating costs
- A vibrant ICT industry within your country

OUR PARTNERS AND PROJECT EXPERIENCE

- e-Government Blueprint, Information Technology and Computing (ITC) Services, Fiji
- Kuwait Government Portal, Central Agency for Information Technology (CAIT), Kuwait
- e-Government Blueprint for Online Human Services, Central Agency for Information Technology (CAIT), Kuwait
- Government IT Plan, National Computer Board (NCB), Mauritius
- Government Online Services, National Centre for Information Technology (NCIT), Maldives
- e-Government Services Portal, Information Technology Authority (ITA), Oman
- e-Services Prioritization, Electronic Government Directorate (EGD), Pakistan
- e-Government Portal, Supreme Council of Information and Communication Technology (ICT), Qatar
- e-Government Blueprint, Information and Communication Technology Agency (ICTA), Sri Lanka
- Government-wide ICT Competency Development, Ministry of Information and Communication Technology (MICT), Thailand
- e-Citizen Portal Blueprint, Ministry of Information and Communication Technology (MICT), Thailand
- e-Government Interoperability Framework, Ministry of Information and Communications (MIC), Vietnam

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